



INTRODUCTION

Thank you for choosing **Artepatio**. For over a decade, we've been dedicated to bringing contemporary design, high-quality materials, and durability to South Florida's outdoor living spaces.

Our pergolas are designed and built with precision, combining beauty, function, and long-lasting performance. This Limited Warranty reflects our commitment to quality and your satisfaction.

WHO IS COVERED

This Limited Warranty is provided exclusively to the **original purchaser** of Artepatio products, when purchased and installed through an **authorized** Artepatio dealer or installer within the United States and Caribbean.

WHAT IS COVERED

Artepatio warrants that during the applicable warranty period, the **covered components** will be free from defects in materials and workmanship under normal use and maintenance conditions.

Component	Warranty Period	Details
Structural Aluminum Frame	15 Years	Against corrosion, deformation, or structural failure
Powder Coated finished	10 Years	Against peeling, cracking, or blistering under normal exposure.
Motorized Systems & Controls	5 Years	Includes motors, sensors, and remotes (batteries excluded)
Automatization control board	1 Years	Includes system main board



Lighting Systems	2 Years	Includes LED components and transformers.
Manual Systems	5 Years	Excluding manual crank mechanisms subject to misuse.
Plastic & Composite Parts	5 Years	Against delamination, cracking, or excessive fading.
Retractable Pergola belts	3 Years	At least with 1 year maintenance to apply warranty

WHAT IS NOT COVERED

This warranty does not apply to damage or defects resulting from:

- Improper installation, modification, or assembly not performed by an authorized Artepatio installer.
- Damage from misuse, neglect, accidents, or alteration of the product.
- Lack of regular maintenance or cleaning, as described in Artepatio's Maintenance Guide.
- Exposure to **corrosive environments** (salt, chemicals) or severe weather beyond design specifications.
- Normal wear and tear, discoloration, fading, chalking, or superficial corrosion.
- Acts of nature (fire, flood, wind, hurricane, or similar).
- Any **labor costs** associated with inspection, removal, or reinstallation of parts.



SOLE REMEDY

If a defect covered by this warranty is confirmed, Artepatio will repair or replace the defective component at its discretion. Replacement parts may be new or refurbished.

The warranty does not extend beyond the original period, even after repair or replacement.

LIMITATION OF LIABILITY

This Limited Warranty is the sole and exclusive warranty offered by Artepatio.

Artepatio's liability shall not exceed the **original purchase price** of the product and shall not include any consequential, incidental, or indirect damages.

Some states do not allow limitations on implied warranties, so these exclusions may not apply to you.

HOW TO OBTAIN WARRANTY SERVICE

If you believe your Artepatio product is defective, please contact us directly at info@artepatio.com.

Include your name, proof of purchase, installation date, and photos of the issue.

If confirmed as a manufacturing defect, Artepatio will supply replacement parts under the terms of this warranty.



CUSTOMER RESPONSIBILITIES

Regular cleaning and maintenance are essential to the longevity and performance of your pergola and to be covered by the Artepatio Warranty. Please follow Artepatio's Maintenance Guide for proper care. Or contact Artepatio for an annual maintenance. Failure to do so may affect warranty coverage.

GOVERNING LAW

This Limited Warranty is governed by the laws of the State of Florida, without regard to its conflict of law provisions.

Thank you for choosing Artepatio.

We are proud to stand behind our products and the craftsmanship that defines every outdoor living project we create.