



LIFETIME PRODUCT WARRANTY

Renaissance Patio Products, Inc. warrants its products and associated parts (warranted parts) to be free from defects in the manufacturing process or in the materials themselves, under normal residential use and conditions, for the estimated useful life of the warranted products and materials.

Warranted to: _____

Address: _____

City: _____ State: _____ Zip: _____

Project Type: _____

Date: _____

Installer: _____ Lansing Order #: _____

Subject to the exclusions and limitations on opposite page and provided that all payments due have been received.

Upon receipt of a warranty claim from customer in relation to verified Warranted Parts purchased from Company, Company agrees to furnish the customer with replacement Warranted Parts (which may be repaired, refurbished or new replacement parts of equal value to the originals) in exchange for the damaged or defective parts, free of charge (except for the costs of shipping, handling, packing, return postage, and insurance which will be the responsibility of the customer).

The Company's furnishing of replacement parts is subject to the Company's verification of the defect or malfunction of the Warranted Parts and proof of purchase as confirmed by showing the installation contract and original dated sales receipt reflecting said model number.

For purposes of this paragraph, "Warranted Parts" includes: i) paint finishes which are warranted against abnormal or unusual peeling and blistering for a period of five (5) years from the date of installation of such products; ii) plastic and composite parts, which are warranted against delamination, peeling, cracking, crazing or blistering for a period of ten (10) years from the date of installation of such products; and iii) structural components that contribute to the support of the overall structure of the installed assembly which are warranted for the life of the structure, including the defects of inclusions, voids and tolerances.

This warranty expressly excludes and does not cover damage caused by i) improper use, abuse, improper handling, willful damage, negligence of the customer, cleaning with caustic cleaning agents, power washing, modifications of any kind, repairs by others;; ii) normal wear and tear; iii) Acts of God, storms, flooding, fire, storms, lightning, earthquake, sinkholes, salt air, salt water, windstorm, hail, condensation, animals, or other unanticipated natural causes or events; iv) damage caused to materials by installation not in accordance with plans, specifications, industry standards, laws, regulations or codes, v) damage caused by adjacent structures, expansion or contraction of framing members, adjacent property construction activities, excessive loads due to snow, water or other materials or debris allowed to remain upon the structure; vi) failure of the customer to perform routine and required maintenance that would be or should be performed by a reasonable owner. The Company's maximum liability under the terms of this warranty shall be, at the Company's option, replacing the Warranted Parts with parts of equal value to the nearest distributor or the Customer. If the Warranted Parts are no longer manufactured by Company in its normal day-to-day operations, Company may substitute similar parts for the Warranted Parts at its option. All claims within the warranty period must be in writing, within 30 days after discovery, with proof of purchase to the Company's warranty department.

The Company reserves the right to physically inspect any project with a claim pending prior to determining the validity of the claim. For any claim that is not valid, the Company will be paid reasonable charges, including travel and labor associated with investigation of such claim. There are no other warranties, express or implied, except as set forth herein, nor any warranty of merchantability or fitness for a particular purpose. All warranties are limited in duration and scope to these express written warranties. The Company will not be liable for any incidental or consequential damages, including but not limited to damage or loss to persons or other property.